



The Clifton Suspension Bridge Trust Volunteer Role Profile

Role title: Volunteer Tour Guide

Purpose of role:

To provide a knowledgeable and engaging tour to both unpaid and paid ticket holders. You will lead visitors through the bridge's history, adding anecdotes and stories which you find engaging and answering any questions. Our volunteer tour guides help generate income through ticket sales and donations, which go right back into funding the work of the Museum.

Main activities/tasks:

Leading groups of up to 30 people on Bridge Tours, or 15 people on Hard Hat Tours on an enjoyable and engaging tour of the bridge's history.

The Bridge Tour takes place across the Clifton Suspension Bridge, while the Hard Hat Tour takes people into the Leigh Woods Abutment. Some volunteers do both types of tours, while some only choose one. It is entirely up to the volunteer.

Skills/Interests needed:

- Public speaking.
- History, science, engineering, Bristol, or just a love of the bridge.
- Ability to move from one end of the bridge to the other, leading a group of up to 30 people.
- Ability to improvise and adapt to different people.
- Effective communication.
- If doing the Hard Hat Tour, you will need to be comfortable going up and down a ladder.

Training offered:

- General volunteer induction, including a tour of the museum and a trip into the vaults (if desired).
- Opportunities to shadow tours given by members of staff and experienced volunteer guides.
- Opportunities to safety guide on Hard Hat Tours, so you can learn from our volunteer guides and become comfortable with what to expect from visitors.
- Access to all our written training tour training material, including image packs.
- You will also be given one of our guidebooks, which offers a comprehensive bridge history.
- Anything else you need to feel confident in your role.

Time commitment suggested:

This role is relatively ad-hoc, depending on your availability and preference. Some of our guides give many tours regularly, but others only come in once a month or less.

We operate Bridge Tours on Saturdays, Sundays, and Bank Holidays at 14:00. Hard Hat Tours take place between Easter and Halloween with the schedule released in February.

Location:

Clifton Suspension Bridge Museum

Bridge Road, Leigh Woods

Bristol BS8 3PA

Main point of contact:

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