



The Clifton Suspension Bridge Trust Volunteer Role Profile

Role title: Front of House Volunteer

Purpose of role:

To provide a friendly welcome to visitors, sharing information about the bridge, Brunel, and the Clifton Suspension Bridge Museum.

Main activities/tasks:

- Greeting visitors when they come to the museum.
- Offering information about the exhibition, museum and surrounding area.
- Answering questions visitors may have and helping them have the best time at the bridge and in Bristol.

Skills/Interests needed

- Public speaking.
- History, science, engineering, Bristol, or just a love of the bridge.
- Ability to improvise and adapt to different people.
- Effective communication.

Training offered:

- General volunteer induction, including a comprehensive tour of the museum and a trip into the vaults (if desired).
- Till training, if desired, including practice transactions, troubleshooting, and a member of staff at hand, for all questions until you are comfortable.
- Opportunities to shadow tours given by members of staff and experienced volunteer guides.
- Anything else you need to feel confident in your role.

Time commitment suggested:

The museum is open 10:00-17:00 daily, with 3.5-hour volunteer shifts running 10:00-13:30 and 13:30-17:00. There is a lot of flexibility in this role, allowing you to decide when and with what frequency you would like to volunteer.

Location:

Clifton Suspension Bridge Museum

Bridge Road, Leigh Woods

Bristol, BS8 3PA

Main point of contact:

Emily Larsen

Front of House & Marketing Manager

getinvolved@cliftonbridge.org.uk

0117 974 4664