



## ***The Clifton Suspension Bridge Trust Volunteer Role Profile***

**Role title:** Gift Shop Volunteer

### **Purpose of role:**

To provide a friendly welcome to visitors, offering suggestions of products in the gift shop, and putting visitor purchases through the till.

### **Main activities/tasks:**

Putting purchases through the till, giving change, or processing card transactions. Helping visitors in the shop, suggesting items, and re-stocking the shelves where necessary.

### **Skills/Interests needed**

- Friendly and helpful attitude.
- Interest in retail.
- Eye for detail.

### **Training offered:**

- General volunteer induction, including a comprehensive tour of the Visitor Centre and a trip into the Vaults (if desired).
- Opportunities to shadow tours given by members of staff and experienced volunteer guides.
- Till training, including practice transactions, troubleshooting, and a member of staff at hand, for all questions until you are comfortable.
- You will also be given one of our guidebooks, which offers a comprehensive bridge history.
- Anything else you need to feel confident in your role.

**Time commitment suggested:**

The Visitor Centre is open 10:00-17:00 daily, with three-hour volunteer shifts running 10:00-13:30 and 13:30-17:00. There is a lot of flexibility in this role, allowing you to decide when and what frequency you would like to volunteer.

**Location:**

Clifton Suspension Bridge Visitor Centre  
Bridge Road, Leigh Woods  
Bristol BS8 3PA