



## ***The Clifton Suspension Bridge Trust Volunteer Role Profile***

**Role title:** Front of House Volunteer

### **Purpose of role:**

To provide a friendly welcome to visitors, sharing information about the bridge, Brunel, and the Visitor Centre.

### **Main activities/tasks:**

Greeting visitors when they come to the Visitor Centre. Offering information about the Centre and surrounding area. Answering questions visitors may have and helping them have the best time in our facility and Bristol.

### **Skills/Interests needed**

- Public speaking.
- History, science, engineering, Bristol, or just a love of the bridge.
- Ability to improvise and adapt to different people.
- Effective communication.

### **Training offered:**

- General volunteer induction, including a comprehensive tour of the Visitor Centre and a trip into the Vaults (if desired).
- Till training, if desired, including practice transactions, troubleshooting, and a member of staff at hand, for all questions until you are comfortable.
- Opportunities to shadow tours given by members of staff and experienced volunteer guides.

- You will also be given one of our guidebooks, which offers a comprehensive bridge history.
- Anything else you need to feel confident in your role.

**Time commitment suggested:**

The Visitor Centre is open 10:00-17:00 daily, with three-hour volunteer shifts running 10:00-13:30 and 13:30-17:00. There is a lot of flexibility in this role, allowing you to decide when and what frequency you would like to volunteer.

**Location:**

Clifton Suspension Bridge Visitor Centre  
Bridge Road, Leigh Woods  
Bristol BS8 3PA